



Terms and conditions

Reservations: bookings are made on a first come first secured basis. Unless specifically requested individual rooms may not be reserved; rather a room type (eg. Double room) maybe booked, we reserve the right to alter which room that it might be. Guests who have specific needs (such as mobility problems should advise us on their requirements when making the reservation.

Malicious or accidental damage or loss of property will be charged for at the full replacement cost. Additional cleaning charges will be levied when appropriate eg.: soiled bedding, stained carpets etc.

For the comfort of others boisterous and rowdy behaviour will not be tolerated and if necessary disruptive guests will be asked to leave the premises. Children are required to have adult supervision and be kept under control at all times.

Smoking: We are a strictly non-smoking establishment throughout. Should any guests be found to be smoking with the building they will be charged and asked to leave.

Deposits and payments: To secure and confirm a reservation a 50% deposit must be paid in advance balance is required before or upon arrival any additional charges throughout the guests stay must be settled before departure.

Check in and out times: Guest may check in anytime from 15h00 to 18h00. Check out times are before 10h00. Earlier or later arrivals are to be arranged prior.

Visitor registration: Under the immigration (Hotel Records) order 1972, all hotels, guest houses, bed and breakfasts must keep a record of full name, nationality of their guests over the age of 16. Foreigners must also record the place of issue of their passport, their nationality and next destination. A guests registration book located at reception must be completed upon arrival.

Cancellation Policy: Refunds on cancellation will apply as follows:

Days prior to booking date:

01-07 days 0% refund

08-14 days 25% refund

15-21 days 50% refund

22-29 days 100% refund

Please note all cancellations must be in writing

None Arrival: Failure to take up the reservation without prior notification will be charged the full value of the reservation

Right of admission: the right of admission to the hotel and the right to terminate a contract in full or in part is reserved by The Atlantic Pearl Hotel. In the event that The Atlantic Pearl Hotel applies the right to terminate a booking in full or in part, The Atlantic Pearl Hotel has the right to retain and /or pay any part of the outstanding total of the reservation.

Loss of keys: Loss of keys will be charged for

Swimming Pool Indemnity: Guests will not hold the Hotel responsible for any occurrence at the swimming pool and understands that the responsibility is theirs.

General Indemnity: by signing the register the guest agrees that none of The Atlantic Pearl, its owners or staff shall be held liable for any loss, damage or injury to the guest's person or guests property which may be sustained during their stay, or in connection with their stay at The Atlantic Pearl Hotel, arising from any accident, assault, theft or fire, food allergies and whether or not attribute to any negligent, whether its owner, agent or staff against any claim instituted. This will also pertain to guests signing in on behalf of their children or someone who is not capable of signing in.

The guest further indemnifies The Atlantic Pearl Hotel against these parties by any third party arising out of or in grossly or otherwise, act or omission by The Atlantic Pearl Hotel, its owner agents or staff connection with the guests I invite into the premises loss of keys the guest will be liable for. The guest will not hold The Atlantic Pearl Hotel responsible for any occurrence at the swimming pool area and understand that the responsibility is the guests.